

Refinery Manager Max Ocansey congratulates the graduates.

Open House 2008

Join us as we celebrate ExxonMobil's 125th Anniversary

On Saturday, August 16, the refinery will once again open its doors for a community Open House. Torrance neighbors are invited to learn about refinery operations and celebrate ExxonMobil's 125th Anniversary.

This free event, from 10:00 a.m. to 2:00 p.m., will feature refinery tours, interactive exhibits, kids' activities and a barbeque lunch. In addition, the following partner nonprofits will also be present to share their valuable services:

- California State University-Dominquez Hills
- El Camino College Foundation
- Madrona Marsh Nature Preserve

- National Council on Alcoholism & Drug Dependence for the South Bay
- Retired and Senior Volunteer Program
- Salvation Army
- SEA Lab
- South Bay Children's Health Center
- South Bay Police and Fire Memorial Foundation
- Switzer Learning Center
- Torrance Cultural Arts Center Foundation
- Torrance Education Foundation
- Torrance Fire Department
- Torrance Police Department
- Torrance Public Library Foundation
- Torrance Unified School District
- The Volunteer Center
- YMCA
- YWCA

Please do not bring your camera-phones or cameras with you to the open house. We hope that you all will be able to join us.

Empowering our Local Community

ExxonMobil supports industry-community partnership

In March, ExxonMobil hosted the Energy Pathway Program Graduation Ceremony at the Torrance Refinery. The Energy Pathway Program, or EPP, is a training, certification and recruitment system run by the local non profit agency, South Bay Center for Counseling. The program prepares members of South Bay communities for employment in energy-related industries.

The students enrolled in this program often come from economically challenged families and South Bay communities. EPP provides academic training and helps alleviate the social or financial issues that may arise during the course of the program.

The program has had tremendous success in its goal to empower the people of South Bay and serves as a paradigm for a successful industry-community partnership.

In his welcome address, Refinery Manager Max Ocansey noted Los Angeles County Supervisor

Don Knabe and guests from other South Bay companies were present amongst family and friends. After congratulating the newly graduated students, he said, "The students who graduate from this program will subsequently provide a pool of potential new hires and future employees. In addition to promoting economic growth in our community, the Energy Pathway Program is also helping build the future of companies such as ours."

In 2007, the Torrance Refinery, a proud EPP partner, hired 12 graduates from the process technical program at Los Angeles Harbor College. This year, 82 percent of the total anticipated Process Operator and Instrument Technician job offers were extended to EPP students.

Programs like EPP play an important role in transforming the lives of many families in our local community. It is particularly gratifying to know that ExxonMobil's involvement is helping to enable this transformation.



Ask Max

24-Hour
Neighborhood
Hotline
(310) 505-3158

Readers spoke. We listened!



Max Ocansey, Torrance Refinery Manager

Just as we perform tune-ups (aka Turnaround) to improve the quality of our operations, we took your suggestions and redesigned the community newsletter.

The fresh new format of our publication mirrors the molecule design of our corporate print advertising campaign. Drop us a line in the mail-in-form below and let us know if you like it.

We want to hear from you. Please submit questions you have about the Refinery. Questions not printed in the newsletter will be addressed by direct mail or by phone. If you have an immediate concern, please contact Public Affairs at (310) 212-1852.

attend our Open House on August 16, 2008, to learn more about our refinery operations and speak with our employees. Of course, any time that you have a question or concern, please feel free to either contact our 24-Hour Neighborhood Hotline at (310) 505-3158 or call our Public Affairs office at (310) 212-1852 during normal business hours.

MARY TATE - TORRANCE RESIDENT

Dear Mary,

Thank you very much for your interest in ExxonMobil's Torrance Refinery and for your question. You asked if the refinery has a disaster plan if an incident occurs that would affect residents.

Our first priority is to operate our plant safely, every day, to avoid emergencies. I assure you that the safety and security of our community, our workforce and our facilities are our primary concerns. We have dedicated safety and security professionals who work closely with ExxonMobil Global Security and local law enforcement authorities to coordinate our security activities. After Sept. 11, we took our security vigilance to an even higher level.

For security reasons, I hope that you will understand that I cannot go into great detail about our security or disaster plans. What I can tell you is that we have the necessary equipment, procedures and systems in place, (for example, automatic equipment shutdown sensors on our units) to help us be proactive and avoid incidents.

In addition to our proactive measures, we have thoughtfully planned the appropriate actions we would take in coordination with all levels of local, state and government agencies, in the event of a disaster.

We routinely conduct exercises involving local, state and federal agencies, as well as participate in national emergency crisis preparedness drills. We simulate different types of scenarios that keep our personnel trained in emergency response and crisis preparedness should they need to respond in a moment's notice. We have a fully staffed onsite fire department with skilled and certified fire fighters, emergency medical technicians, hazardous materials and crisis responders. Our refinery has a close working relationship with the Torrance Police and Fire Departments, so we can expect additional supplemental protection from our local law enforcement and the California National Guard should a credible threat to ExxonMobil exist or a terrorist incident occur.

I hope that this information helps to put your mind at ease about your safety as it relates to the Torrance Refinery. Thank you for taking the time to write to me with your important question. I invite you to

MR. CHARLES PERERA - REDONDO BEACH RESIDENT

Dear Charles,

Thank you very much for your interest in ExxonMobil's Torrance Refinery and for submitting your question. You asked if ExxonMobil funds local artists.

As you might imagine, Exxon Mobil Corporation receives numerous requests for funding. Our corporate contributions are voluntary gifts to charitable organizations to benefit the community for the public good, and we make grants only to tax-exempt organizations, never to individuals for for-profit business. For example, in Torrance, we partner with the Torrance Cultural Arts Center Foundation and sponsor fun and educational programming (such as Super Science Saturdays) to help bring art, and math and science education to the youth of our local community. We also support the Torrance Education Foundation and sponsor their Downtown Sounds event that benefits Torrance High Schools' music programs and provides scholarships to students.

It may interest you to know that ExxonMobil also supports the arts through its employees' efforts. The company encourages its employees to give back to the communities in which we live and work. Through ExxonMobil's Volunteer Involvement Program, employees can turn their volunteer time into corporate grants to fund the charity of their choice, including cultural organizations such as art museums, performing arts, etc. ExxonMobil also offers employees a Cultural Matching Gift Program grant where every dollar donated by employees to a cultural institution will be matched dollar-for-dollar.

Through support of nonprofits in our local community, we believe we are reaching a broader audience that will benefit everyone in our community.

Thank you for writing to me with your question.

Q _____

Name*: _____ Daytime phone number*: (_____) _____

Address*: _____

Street City Zip Code

To submit your questions tear off this form and mail to:
ExxonMobil • Public Affairs/Ask Max • 3700 West 190th Street • Torrance, CA 90509

* By submitting your name, you agree to be identified in Neighbor to Neighbor as the author of the question you submitted.
Only questions submitted with name and contact information will be considered for publication.
Addresses and phone numbers are required for verification and follow-up purposes and will not be published.

Spotlight on Education

Torrance Middle School Girls Visit Refinery

ExxonMobil introduces girls to engineering

What happens when you mix 300 middle school girls and 60 engineers in the same room? Controlled chaos and lots of engineering fun! That is exactly what happened when ExxonMobil hosted "Introduce a Girl to Engineering" at the Torrance Refinery in February. The two day annual event, now in its third year, is held during National Engineers Week and supports the outreach programs of the Society of Women Engineers and the National Council for Minorities in Engineering.

The program involved interactive experiments with ExxonMobil engineers, all in an effort to shed a new light on engineering for middle school girls, so they are exposed to the many possibilities offered through math and science. The ultimate goal is to give girls the opportunity to consider engineering as a viable future career choice.

After hearing testimonies from refinery personnel about the world of engineering, the girls toured the facility and spent the afternoon performing experiments. Candy towers that could withstand earthquakes; egg drops from a 12 feet height without breaking; handling faux radioactive ping-pong balls, and making ice cream were some of the fun and exciting experiments the girls performed to learn important engineering principles.

So why are girls targeted to have a special engineering day? Currently, only 20 percent of engineering undergraduates and only ten percent of the engineering workforce are women! And according to an April 2005 survey conducted by the Extraordinary Women Engineers Project, most high school girls believe that engineering is a "man's job." There are over two million engineers in America...only 200,000 are women. We hope that after a day spent at the Torrance Refinery, these girls can reengineer that!



High School Reporters Invited

to Cover Event

The ExxonMobil Torrance Refinery hosted six student reporters from local Torrance high schools during this year's Introduce a Girl to Engineering event on February 28, 2008. The students had the opportunity to cover the event like professional media. They were given press kits, were encouraged to interview the eighth-grade girls and best of all, they had the chance to interact with the local media outlets that were covering the event. Many of the student reporters came away from the experience with a fresh knowledge about journalism and the media, and a new understanding of engineering.

City Disaster Preparedness Expo

Do you know how to Shelter In Place?

Last fall, the City of Torrance Emergency Services Division invited the Torrance Refinery to participate in a Disaster Preparedness Exposition at the Torrance Cultural Arts Center Complex. The free expo was a perfect opportunity for the community to learn about crisis preparedness, stock-up on disaster related supplies, and meet first responders who were there to answer questions and offer advice.

ExxonMobil employees staffed a "Shelter In Place" booth to familiarize Torrance citizens about the city's community warning system.

When speaking with various community members, refinery volunteers noted while most Torrance children understood how to react to a shelter in place announcement, thanks to routine school drills, many adults did not. Although they are aware of the test sirens, they could not say



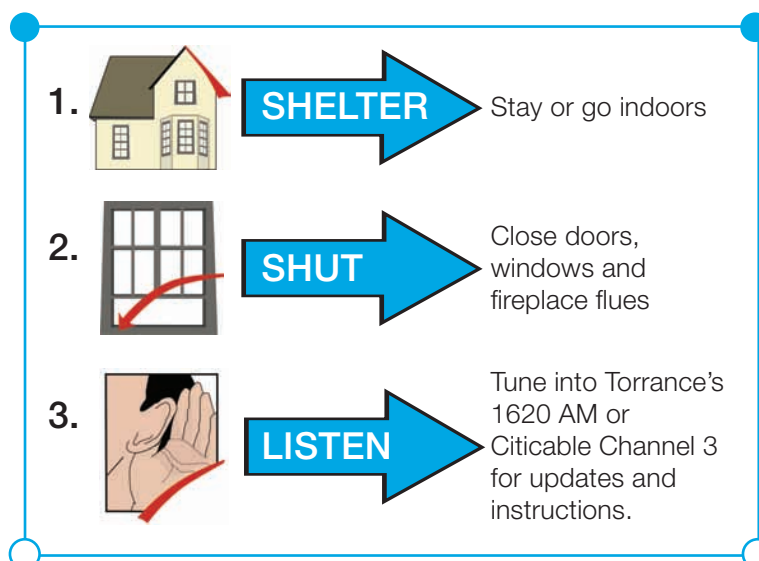
what day the routine testing occurred and were not sure what to do when they heard the sirens wail.

The City of Torrance Community Alert Siren is tested the first Wednesday of every month at 11:30 a.m., and it is not necessary to shelter in place during the monthly test. The

siren test includes a two-minute wail followed by one-minute chimes that are audible outdoors from a 1.2 mile radius from the Torrance Refinery.

During an actual emergency, the chimes will be absent and the wail will continue. Shelter in place until the chimes sound or an "all clear" message is issued.

For more information or questions regarding the Expo or Shelter in Place, contact the City of Torrance's Emergency Services Coordinator at (310) 618.5725 or visit www.torrcity.com/disasterpreparedness.



Project Update

Electrostatic Precipitator

You may recall seeing an article in the last edition of Neighbor to Neighbor, which discussed the huge project currently underway designed to improve the refinery's environmental performance. This highly visible Electrostatic Precipitator Project (ESP), which requires that cranes tower into the sky, is a regulatory compliance project mandated by the State of California to meet South Coast Air Quality Management District requirements. All refineries in the L.A. basin must comply with these requirements.

Neighbors may have noticed numerous cement trucks traveling to and from the refinery. A smooth consistent concrete pour was required to create the foundation to support the ESP unit. Now, with the foundation in place, workers are completing the preparations to relocate assembled ESP modules to its final destination deeper inside the refinery where it will be attached to the Fluid Catalytic Cracker Unit.

Thank you to our neighbors for their patience during this period of the project, as well as to the Torrance Police Department for their assistance and the City of Torrance for their cooperation.



Employee Pete Sargent enthusiastically reads to his granddaughter Myra Gomez (left) and her Carr classmates.

In Celebration of Literacy

Refinery cats (in the hat) visit Carr Elementary

In the month of March, educators, parents and volunteers of all types came together across the country to play an important role in children's education.

ExxonMobil joined Carr Elementary, a local Torrance school, in its effort to excite children about reading and promote literacy through participation in the National Education Association's Read Across America campaign.

Read Across America, a national day dedicated to literacy, is now in its 11th year. It is celebrated on or around the birthday of Theodor Seuss Giesel, who most of us know as Dr. Seuss, the man who is credited with making reading fun for kids.

A great advocate of education, ExxonMobil understands that motivating a child to read at an early age can be an important factor in a student's achievement. Dr. Seuss recognized that making reading fun for young children could lead to a lifelong passion for reading, and the Read Across America campaign has pioneered this effort with great participation and success.

This is the second year that refinery employees have had the pleasure to volunteer as guest readers at this fun and meaningful event.

To learn more about the National Education Association's Read Across America program, visit www.nea.org/readacross/faq.html

Super Science Saturdays

Annual educational series proves successful

Super Science Saturdays, a series of theatre shows for local youth about math and science principles was highly successful this year, with a 15 percent increase in attendance over last year's series.

The program is made possible by a number of local entities; ExxonMobil, the Torrance Cultural Arts Center Foundation, the City of Torrance and the talented artists that put on the shows. All of these groups work together to provide these fun, interactive, one-hour Saturday activities for children in grades 1-6.

"The goal of Super Science Saturdays is to bring shows about science, mathematics, invention and the environment to grade-school kids," says Ray Solley, executive director of the Torrance Cultural

Arts Center Foundation, a non-profit organization in partnership with the City of Torrance. "This program is not about teaching, it's about explaining how things work in an entertaining way."

The interactive nature of the shows is the hallmark of the program's success. ExxonMobil, the sole underwriter of the program, has numerous employees who volunteer their time to help with the series. Mr. Solley expressed optimism about the program's growth and success in the coming years. He hopes to have even more ExxonMobil volunteers participate in the future. Mr. Solley explains that Super Science Saturdays "ties into ExxonMobil's overall approach to business and community involvement by exposing science and math to elementary school children."

Visit our website www.torrancerefinery.com for updates and information about the 2008-2009 series.



ExxonMobil Environmental Manager Penny Wirsing helps a child make a polymer (aka Silly Putty).

Del Amo Boulevard Investigation

Local news stories have covered an ongoing environmental investigation that is talking place near the southeast border of the Torrance Refinery. The investigation has centered around nine residences and several commercial properties near the intersection of Del Amo Boulevard and Van Ness Way. Several public meetings have been held on this subject. A four page fact sheet prepared by the Water Board is available to the public. You may request a copy of the fact sheet or ask to be added to the notification list for future public meetings by contacting ExxonMobil Public Affairs.

Information can also be obtained from the following resources:

- Los Angeles Regional Water Quality Control Board: Stephen Cain, 213-576-6694, scain@waterboards.ca.gov
- State of California Department of Toxic Substances Control: Steven Hariri, 714-484-5332, shariri@dtsc.ca.gov
- Information Repository: Katy Geissert Civic Center Library, 3302 Torrance Boulevard, Torrance, CA, 90503, 310-618-5959.